IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Title: Automated Self-Storage Reservation and Management System

Attorney Docket No. 12521-018

(formerly 57111-5104)

Inventor(s): Shoen et al. Examiner:

Saliard, Shannon S.

Serial No.: 10/087,193 Group Art Unit:

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Mail Stop AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

REPLY TO OFFICE ACTION

In reply to the Office Action dated November 30, 2009, Applicant submits this Response with a one month extension of time to respond, so that a one month extension fee applies.